

IN THE CLAIMS

Please amend the claims as follows:

1. (Canceled)

2. (New) A portable device comprising:

 a location determining module;

 a wireless transceiver coupled to the location determining module, the transceiver adapted for bidirectional communication with a monitoring service;

 a first button coupled to the transceiver, wherein, upon activation of the first button, the wireless transceiver transmits a first message to the monitoring service indicating a first level of severity, the first message generated as a function of a location generated by the location determining module; and

 a second button coupled to the transceiver, wherein, upon activation of the second button, the wireless transceiver transmits a second message to the monitoring service indicating a second level of severity, the second message generated as a function of the location.

3. (New) The device of claim 2 further including a third button coupled to the transceiver, wherein, upon activation of the third button, the wireless transceiver transmits a third message to the monitoring service indicating a third level of severity, the third message generated as a function of the location.

4. (New) The device of claim 2 wherein the location determining module includes a global positioning system receiver.

5. (New) The device of claim 2 wherein the location of the portable transceiver is used by the monitoring service to assist in determining the level of severity.

6. (New) The device of claim 2 wherein the wireless transceiver includes a cellular telephone.
7. (New) The device of claim 2 wherein the wireless transceiver includes a personal data assistant.
8. (New) The device of claim 2 wherein the first button and the second button are mechanical switches.
9. (New) The device of claim 2 wherein the first button and the second button are touch sensitive regions of a computer display.
10. (New) A system comprising:
 a portable transceiver having at least two user operable buttons and a location determining module, the portable transceiver adapted for sending a wireless request based on a location generated by the location determining module and based on activation of one of the at least two user operable buttons; and
 a remote monitoring service including:
 a means for storing a plurality of contacts corresponding to a user of the portable transceiver;
 a means for storing a plurality of responsive messages corresponding to the user;
 a means for determining the priority of the wireless request based on which of the user operable buttons is activated; and
 a transceiver for receiving the wireless request, and for sending a responsive message to a contact, the responsive message and the contact selected from the plurality of responsive messages and the plurality of contacts based on the priority of the wireless request and based on the location generated by the location determining module.

11. (New) The system of claim 10 wherein the responsive message to the contact includes the location generated by the location determining module.

12. (New) The system of claim 10 wherein the contact is selected based on the contact's proximity to the portable transceiver, determined by the location generated by the location determining module.

13. (New) The system of claim 10 wherein the portable transceiver communicates with the remote monitoring service in a protocol compatible with a long range communication protocol.

14. (New) The system of claim 10 wherein the portable transceiver communicates with the remote monitoring service in a protocol compatible with a short range communication protocol.

15. (New) The system of claim 14 wherein the portable transceiver is compatible with standards under IEEE 802.15.

16. (New) The system of claim 14 wherein the portable transceiver is compatible with BLUETOOTH® technical specification version 1.0.

17. (New) The system of claim 10 wherein the portable transceiver communicates with the remote monitoring service in a protocol compatible with a short range communication protocol and in a protocol compatible with a long range communication protocol.

18. (New) The system of claim 10 wherein the location determining module includes at least one of any combination of a global positioning system module, a LORAN module and a navigation module.

19. (New) A method comprising:

receiving a request message wirelessly transmitted from a portable transceiver, the request message including location information, the request message selected from a plurality of request messages;

as a function of the received request message, selecting a subsequent message from a plurality of subsequent messages, the plurality of subsequent messages including a first message, a second message and a third message; and

transmitting the selected subsequent message;

wherein transmitting the first message includes transmitting in a protocol compatible with a receiver of the portable transceiver;

wherein transmitting the second message includes transmitting to a first guardian associated with the portable transceiver; and

wherein transmitting the third message includes transmitting to a public safety answering point.

20. (New) The method of claim 19 wherein transmitting the selected subsequent message includes wirelessly transmitting.

21. (New) The method of claim 19 wherein transmitting the selected subsequent message includes initiating a telephone call.

22. (New) The method of claim 19 further including establishing bidirectional communications with the portable transceiver.

23. (New) The method of claim 19 further including awaiting receipt of acknowledgement of receipt of the second message.

24. (New) The method of claim 23 wherein, if receipt of acknowledgement is not received within a predetermined period of time, then transmitting the second message to a second guardian.

25. (New) The method of claim 19 further including transmitting the second message to a second guardian associated with the portable transceiver.

26. (New) The method of claim 19 wherein transmitting to the first guardian includes selecting the first guardian based on accessing a look-up table.

27. (New) The method of claim 19 wherein transmitting to the first guardian includes selecting the first guardian from a prioritized list of guardians.

28. (New) The method of claim 19 wherein transmitting to the public safety answering point includes transmitting an electronic message.

29. (New) The method of claim 19 wherein transmitting the third message includes verifying an emergency.

30. (New) The method of claim 19 further including receiving contact information for the first guardian.

31. (New) The method of claim 19 wherein selecting the subsequent message includes selecting at least one of any combination of selecting the first message, selecting the second message and selecting the third message.

32. (New) A method comprising:

receiving a request message wirelessly transmitted from a portable transceiver, the request message including a transceiver location generated by a location determining module coupled to the portable transceiver;

classifying the urgency of the request message, as a function of the transceiver location and contents of the received request message;

selecting a subsequent message from a plurality of subsequent messages, the subsequent message including the transceiver location and an indication of urgency;

selecting a recipient for the subsequent message from a plurality of recipients, based on the urgency of the request message and proximity of the recipient with respect to the transceiver location; and

transmitting the subsequent message to the recipient.

33. (New) The method of claim 32 wherein receiving the request message includes receiving global position information.

34. (New) The method of claim 32 wherein receiving the request message includes receiving geographical coordinates.

35. (New) The method of claim 32 wherein receiving the request message includes receiving location information related to at least one of any combination of a site of a fire, a crime or a medical emergency.

36. (New) The method of claim 32 wherein transmitting the subsequent message includes transmitting in a protocol compatible with a receiver of the portable transceiver.

37. (New) The method of claim 32 wherein transmitting the subsequent message includes transmitting to a first guardian associated with the portable transceiver.

38. (New) The method of claim 32 wherein transmitting the subsequent message includes transmitting to a public safety answering point.

39. (New) The method of claim 38 wherein the public safety answering point coordinates help to the transceiver location.

40. (New) The method of claim 39 wherein the public safety answering point utilizes transceiver location to minimize response time.